



## Red Lion House Charity

Charity Number: 1176422

### Use of Internet Policy and Agreement

#### Aim

The aim of this policy is to provide guidelines for the safe use of the internet provided for the use of leaders of groups using Red Lion House

**E-safety** is a growing issue with the use of an ever-developing variety of devices, mobile data, and social media sites.

#### Conditions of use

1. Wireless internet at the Red Lion House Community Centre is free to those users who accept these terms and conditions and sign the agreement.
2. This is a discretionary service and there are no guarantees around availability and bandwidth speeds
3. We will use our reasonable endeavours to make the Service available, however we will not be liable if for any reason the Service is not available at any time or for any period. Access to the Service may be suspended at any time.
4. Users will keep confidential any network access codes or passwords provided in order to access the Service, and will not disclose them to any other person for any reason. They will be responsible for any loss that arises from them losing, misusing or otherwise disclosing any such access codes or passwords.
5. The Service is intended to allow access to the internet for legitimate purposes only.  
Users may not:
  - a. use the Service for any illegal purpose
  - b. access or log on to any extreme, malicious or inappropriate content/sites
  - c. access or attempt to access the Service provided to any other customer
  - d. use the Service in such a manner as to host a web or other server, send or facilitate the sending of bulk e-mail or collect third party personal data without appropriate consent
  - e. exceed typical bandwidths relevant to the period of Service
6. Groups working with children/young people using internet access will ensure that:
  - a. only the groups devices are used
  - b. the devices have virus protection
  - c. the devices have appropriate and effective filtering systems
  - d. the children/ young people only have internet access for work set by the group leaders.
7. Without prejudice to any other provision of this agreement, we may terminate use of the Service at any time without notice if we become aware of any behaviour that has a

negative impact on our network or the internet in general, or which damages, or has the potential to damage, our reputation or standing.

8. We shall investigate any suspected breach of the agreement, and reserve the right to take such action as we, in our sole discretion deem appropriate, including suspension or withdrawal of the Service with immediate effect and without notice.
9. The use of the Service is at the user's own risk. We do not warrant that the Service will be uninterrupted, timely, secure or error-free at all times or will meet your requirements. We are not responsible for the security, integrity, accuracy or completeness of any information that the user transmits or receives while using the Service.
10. We shall not be liable to users in contract in connection with this agreement for any economic losses (including, without limitation, loss of revenues, profits, contracts, business or anticipated savings), any loss of goodwill or reputation, any special, indirect or consequential losses or any destruction or loss of data.
11. If any part of the Service is not available to users through no fault on our part or where the failure, suspension or withdrawal of the Service is beyond our reasonable control, we shall not be obliged to pay any compensation.
12. Users will indemnify us against all and any losses or claims arising from any breach of the agreement by them, and against any claims or legal proceedings arising from their use of the Service which are brought or threatened against us by another person.
13. We reserve the right to amend this agreement at any time.

**This policy needs to be read in conjunction with:**

Safeguarding Children Policy and Procedures  
Safeguarding Vulnerable Adults Policy  
Equality and Diversity Policy  
Health & Safety Policy

**Agreed by** the Red Lion House Charity

**Date** January 2023

**Review Date** January 2026

**Signed** ..... *CDean* .....

## Agreement

By accessing the internet through the WiFi at Red Lion House you will be deemed to have read, understood, accepted and agreed to being bound by these terms and conditions of use.

**Signed** ..... **Date** .....

**Group** .....