



## Red Lion House Charity

Charity Number: 1176422

# Use of Internet Policy and Agreement

### Aim

This policy sets out how internet access at Red Lion House Community Centre (RLH) should be used safely and responsibly by group leaders and users.

### General Principles

- Wireless internet is provided as a free, discretionary service.
- Access is granted on the understanding that users agree to comply with this policy and sign the Internet Use Agreement (Appendix 1).
- Availability, speed and reliability cannot be guaranteed.

### Conditions of Use

#### 1. Use at Own Risk

Internet access is provided "as is". Red Lion House Charity cannot guarantee uninterrupted or secure access and accepts no responsibility for loss of data or information while using the service.

#### 2. Acceptable Use

Internet access must only be used for legitimate purposes. Users must not:

- use the service for illegal activities
- access extreme, malicious or inappropriate content
- attempt to access other users' networks or systems
- send bulk emails, run servers, or collect personal data without consent
- deliberately consume excessive bandwidth

#### 3. Security

Users must keep any access codes or passwords confidential and are responsible for any misuse resulting from sharing or loss of those details.

#### 4. Children and Young People

Groups working with children or young people must ensure that:

- only group-owned devices are used
- devices have up-to-date virus protection
- appropriate filtering systems are in place
- internet access is limited to activities authorised by group leaders

## 5. Use of Mobile devices

- Internet access via the RLH Wi-Fi network may be used on personal devices, including mobile phones and tablets
- All users accessing the Wi-Fi, regardless of device, are required to comply with this policy
- RLH does not monitor individual devices or internet activity but reserves the right to withdraw access where breaches of this policy presents safeguarding, security or reputational concerns.
- Groups working with children/young people must ensure that internet access on personal devices is appropriately supervised and used only for authorised activities.

## 6. Suspension or Withdrawal of Access

Red Lion House Charity reserves the right to suspend or withdraw internet access immediately, without notice, if use breaches this policy, risks the security or operation of the network, or could damage the reputation or standing of the charity.

## 7. Liability

Users are responsible for their own internet activity and agree to indemnify RLH against any claims or losses arising from misuse of the service.

## Related Policies

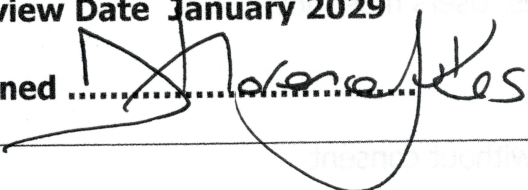
- Safeguarding Policy
- Equality and Diversity Policy
- Building Management Policy

**Agreed by** the Red Lion House Charity

**Date** January 2026

**Review Date** January 2029

**Signed** .....



## Appendix 1

### **Red Lion House Internet Use Agreement**

By accessing the internet through the Wi-Fi at Red Lion House you will be deemed to have read, understood, accepted and agreed to being bound by the Terms and Conditions of Use as detailed in the Red Lion House Use of Internet Policy.

**Signed .....**

**Date .....**

**Group/Activity .....**